

Performance Measurement X Gen Committee
Tuesday, December 11, 2007, 1:30 p.m.
City Hall Conference Room

Present: Richard Michaud, Stephanie Weaver, John Duross, Fred Williams, Travis Peaslee, Lisa Parker, John Sherman, and Patrick Fox

Format Change: Rather than having individual committee members acting as champions and presenting as a leader on a specific criteria, the discussion will happen collectively as a group.

Schedule / Timeline: Went over the schedule and timeline, which was included on the back of the PowerPoint presentation handout given out by Lisa Parker.

PowerPoint Presentation: Lisa Parker presented a PowerPoint presentation that consisted of a city time line for Malcolm Baldrige execution as well as an overview of the seven criteria for performance excellence. The overview of each individual criteria contained a checklist that would aid in identifying strengths and weaknesses. The presentation is attached to this email.

Next Meeting: Tuesday, December 18th at 2:30pm - will be an overview of the glossary terms and scoring guidelines. The Criteria for Performance Excellence can be downloaded by visiting the following link:

http://www.baldrige.nist.gov/PDF_files/2008_Business_Nonprofit_Criteria.pdf

The scoring guidelines can be found on page 52, while the glossary terms can be found on page 65.

At this meeting, committee members will discuss their assigned glossary terms (using examples or anecdotes.) **Leader** – this will be a group effort for this meeting, **Facilitator** – Lisa Parker, **Recorder** – Travis Peaslee.